



WINTERCLAW CANADIAN LIMITED WARRANTY

This limited warranty is available only to the original purchaser of new replacement tire(s) sold by WINTERCLAW TIRE and used on the same vehicle that they were originally installed on. This warranty applies to tires purchased after January 1, 2017. Tires purchased before January 1, 2017 are covered by the previous published WINTERCLAW Warranty. The WINTERCLAW Total Coverage Warranty offers the consumer the following benefits:

- Coverage for Defects in Workmanship and Materials
- Road Hazard Replacement Program
- The Limited Kilometer Tread Wear Protection Policy*
- 30 Day Trial*

*On Select WINTERCLAW patterns only – check the WINTERCLAW Warranty Table for patterns covered.

For the purposes of this warranty, when a tire is worn down to 2/32" (measured at any point in the face of the tire), it is considered to have rendered full service and is no longer legal for further use.

WORKMANSHIP AND MATERIALS

All WINTERCLAW tires are warranted against defects in workmanship and material for a period of 60 months from the date of purchase. Any qualifying WINTERCLAW passenger or light truck tire deemed to have a defect in workmanship or materials will be replaced free of charge for the initial warranty period which is the first 25% of original usable tread life, or within 12 months from the date of purchase, whichever comes first. When a tire has worn past 25% for free replacement and a warrantable condition is found, the customer must pay for the cost of a new comparable WINTERCLAW passenger or light truck tire on a prorated basis. The dealer shall determine this cost by multiplying the percentage of usable tread worn by the current retail selling price (Suggested Retail Price x 80%) of that tire at the time of warranty replacement. Under all circumstances, the cost of mounting, balancing, service charges and/or disposal fees including applicable taxes are required to be paid by the consumer.

WHAT IS NOT COVERED UNDER THIS LIMITED WARRANTY

- Ride complaints after the first 2/32" of tread wear or replacement of 3 or more tires from the same vehicle will not be accepted.
- Premature or irregular wear due to vehicle mechanical deficiencies or failure to rotate the tires at recommended intervals.
- Tires on any vehicle registered, and normally operated outside Canada.
- Damage from incorrect mounting or dismounting of the tire, incorrect application, water or other material trapped inside the tire during mounting or failure to balance the tires.
- Damage from over or under inflation, overloading, fire, theft, and defective vehicle mechanical conditions.
- Damage from racing, off road use and misapplication of tire to vehicle.
- Damage from abuse, misuse, tire alteration or a tire that has been run flat.
- Any tires worn beyond the wear indicators. (Less than 2/32" remaining tread depth).
- Flat spotting caused by improper storage or brake lock.
- Damage from accident, chemical corrosion, tire alteration or vandalism.
- Tire which D.O.T. identification number and/or brand name has been removed intentionally.
- Loss of time or use, inconvenience or any incidental or consequential damage.
- Tires used on Recreational Vehicles (For camping & Motor homes, etc.) or in commercial service.

OTHER LIMITATIONS INCLUDE BUT ARE NOT LIMITED TO THE FOLLOWING:

- Failure to rotate tires as recommended voids the tread wear protection policy.
- Tires that are a different size than recommended for your vehicle.
- Winter tires must be used only in winter months, which are determined to be September 1st through April 30th of the following year.

ROAD HAZARD REPLACEMENT PROGRAM

WINTERCLAW Tire offers a "limited, free replacement" road hazard program which applies to all WINTERCLAW passenger and light truck patterns. This free replacement road hazard program applies only during the first 25% of the original usable tread or one year from the date of purchase, whichever comes first. WINTERCLAW will replace the un-repairable tire with a similar new WINTERCLAW Tire. Once a tire is worn beyond 25%, or more than one year from date of purchase, this road hazard warranty is null and void. Repairable tires must always be repaired at the vehicle owner's expense.

WHAT IS NOT COVERED UNDER THE ROAD HAZARD REPLACEMENT PROGRAM

- A tire that is damaged due to vandalism.
- A tire that is damaged due to an accident.
- A tire that is repairable under Rubber Manufacturers Association (RMA) standards.
- A tire that has failed due to commercial use.
- A tire that is damaged, or failed due to racing or off road use.
- A tire that is damaged due to use of snow chains or studs.
- A tire that is damaged, or failed due to irregular wear caused by mechanical issues.
- Tires transferred from the vehicle upon which they were originally installed.

LIMITED TREAD LIFE PROTECTION

Check the WINTERCLAW Warranty Table for patterns covered.

Select WINTERCLAW patterns are assigned Limited Tread Life Protection that protects the consumer against premature tread wear. If a tire reaches the end of its "usable tread life" before the stated kilometer protection, the consumer will be issued a replacement WINTERCLAW tire on a prorated basis, which means the consumer will be responsible for a percentage of the replacement cost. In order to maintain tread wear protection, all tires must be rotated at least every 10,000 km. Under all circumstances, the cost of mounting, balancing and any other service charges including applicable taxes, disposal fees are required to be paid by the consumer.

CONSUMER'S OBLIGATIONS WHEN FILING CLAIM

To maintain Kilometer Tread Wear Protection and Road Hazard Replacement Program, the consumer is responsible for the following:

- Any claims must be presented to an authorized WINTERCLAW TIRE dealer.
- Submit or present a copy of the original purchase receipt with documented automobile kilometers at time of tire purchase and installation.
- Submit a tire rotation record showing that all tires have been rotated at least every 10,000 km.

WINTERCLAW 30 DAY TRIAL PROGRAM

Check the WINTERCLAW Warranty Table for patterns covered.

Select WINTERCLAW patterns are assigned 30 Day Trial coverage. If you are not satisfied with your new set of tires any time within 30 days of purchase, please return to the original place of purchase where you will be entitled to a full credit towards a different set of tires at that original place of purchase. The original sales invoice and the



completed 30 Day Trial registration card are mandatory for refund under the 30 Day Trial Program.

The WINTERCLAW 30 Day Trial is a supplement to the WINTERCLAW Limited Warranty that is in place for your WINTERCLAW tires. The warranty limitations and exclusions of the WINTERCLAW Limited Warranty apply to the WINTERCLAW 30 Day Trial Program. You will not be entitled to a refund under this 30 Day Trial if the tires:

1. Are not still installed on the original installation vehicle.
2. Were regularly operated outside of Canada.
3. Are damaged by road hazard, negligence, abuse, improper inflation or load, defective wheel or vehicle conditions.
4. Were installed on a commercial vehicle or a vehicle used for commercial purposes.

[TIRE CARE AND MAINTENANCE GUIDE](#)

Tire failure can result in serious damage and/or personal injury. To reduce the risk of tire failure we recommend the following:

- Maintain proper inflation pressure and do not use at under inflation or over inflation. Pressure should be set at the level recommended by vehicle manufacturer.
- Wheel alignment and balancing should be checked at regular intervals.
- Do not overload. The maximum load carrying capacity is molded on the sidewall of the tire.
- Do not spin your tires excessively and avoid driving over curbs, potholes, obstacles and edges of pavement.
- Never drive on smooth (bald) tires. By law, tires must be replaced when 2/32" of tread depth remain, as indicated by tread wear indicator molded in the tread grooves.
- Check your tires frequently for any scrapes, cuts, foreign objects, separations or bulges. If damage is found, do not attempt to dismount a tire yourself. Change damaged tire with the spare and contact your local authorized WINTERCLAW TIRE dealer immediately.
- Do not drive in excess of speed limits allowed by law, or the maximum speed justified by driving conditions.

[APPROVED TIRE ROTATION INTERVALS AND PATTERNS](#)

The purpose of regularly rotating tires is to prolong their useful life by achieving more uniform wear for all tires on a vehicle. Before rotating tires, always consult the owner's manual for rotation recommendations for specific vehicles. If no rotation period is specified, tires should be rotated, at minimum, every 10,000KM or at any sign of uneven wear. The first rotation is the most important. Rotating the tires as recommended by the vehicle or tire manufacturer will help even out the amount of wear on each tire and extend the life of the entire set. Also, note that some kinds of tires cannot be rotated in the manners as shown. Such tires include: "Temporary Use Spares", unidirectional tires and tires with asymmetric tread designs. Also, some vehicles may have different sized tires mounted on the front and rear axles, and these different sized tires have rotation restrictions. Check the owner's manual for the proper rotation recommendations for these special cases. When tires are rotated, the inflation pressures must be adjusted for the tires' new positions in accordance with the actual loads on that wheel position and the vehicle manufacturer's recommendations. Underinflated or overinflated tires may result in poor handling, uneven tread wear, and increased fuel consumption. If the tires show uneven wear, ask the service person to check for and correct any misalignment, imbalance, or other mechanical problem before rotation.